CallRecorder

Suppose the single line could keep you safe

Recall every word, any time

The Call Recorder Single II is an easy to use, easy to manage personal desktop recorder which can be connected to almost every telephone or to other audio sources.
The CR Single II has a proven track-record and is specifically designed for people who need to refer to their own calls or simply archive them for reasons of security, reference, training etc.
Recordings can be started automatically or manually and can be safeguarded against unauthorised playback with a password or with the optional CryptoCard. Recordings are stored in a comprehensive archive.
The network connection in combination with Vidicode database software give the CR Single II great versatility in call storage and handling.
There are three models of the CR Single II: HD9900, Flash 10 en SD2750. The SD2750 is for digital (S0 / UP0) connections behind Siemens / Avaya / Philips PBX's.

- Announcing with voice message before recording
- Answering Machine functionality (only HD9900 & Flash 10)
- Recording On Demand
- Connectivity to other audio sources (radio, microphone)
- Playback via handset, headset or internal speaker
- Direct marking of recordings (e.g. in case of threat)
- E-mailing of recordings (SD2750 only)
- Privacy / Security: protection of recordings with password or optional CryptoCard

Grey Line Call Recorder **Single II**

vidicode

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Specifications

Features & Options

All Singles
- Network connection
- Internal speaker
- Optional Encryption
- Optional Call Recorder Access Software
- Optional Araña web interface
- Optional SD Interface, SD card, Quick SD Access software

Flash 10
- Max. 10 hours recording capacity
- Optional Headset / Handset / Microphone

HD9900
- Max. 20 700 hours recording capacity
- Optional Headset / Handset / Microphone

SD2750
- 16 GB internal flash disk
- Max. 2.750 hours recording capacity
- Optional Headset / Microphone

Technical specifications

General
- Ambient temperature: 0 - 40°C
- Size without handset: 26 x 19 x 5,5 cm
- Size with handset: 26 x 23 x 8,5 cm
- Weight: 900 - 1100 gram
- Power: 90 - 264V~ 47 – 63Hz, consumption 5W

Connections
- Telecom: HD9900/Flash: POTS 2xRJ12 (in-out),
  SD2750: 2 x RJ45 (in-out) for UP0 and S0
- Handset on 2xRJ10, (in-out) (HD9900/Flash)
- Ethernet: 10 / 100 on RJ45 UTP
- CryptoCard reader (front)

Technical approvals
- Safety: EN60950
- CE: 55022/55024
- EMC: EN55022 ClassB,
  EN55024 ClassB,
  FCC15 subpartB
- Telecom: TBR21

Article numbers

- Flash 10: Article no: 010.01650
- HD 9900: Article no: 010.01640
- Digital SD2750: Article no: 010.01630

Software

- Included with optional SD interface:
  Quick SD Access software and SD card.
- Extensive select and search function
- Export and conversion routines.
- Playback

Optional: **Call Recorder Access software**
- The solution to manage massive recording databases
- Direct playback on the PC from remote recorders
- Presents graphical analyses of call data
- Can display recorded fax transmissions (option)

Optional: **Araña web interface**
Araña is an interface in the form of web pages. The data and recordings on the Recorder can be accessed through this web application.
Use Araña to access the Recorder, download recordings, send them by e-mail or make a full back up.

Optional: **RTR direct Call monitoring software**
The RTR Call Monitor software makes it possible to listen in real time on recordings from different Vidicode devices, directly via the LAN. For use at training facilities; in call centres; for supervisors.

Encryption

The Call Recorder is equipped with an IC Card reader. Using the CryptoCard, available as an option, the recordings can be encrypted. Without a corresponding CryptoCard and Pin code the encrypted recordings cannot be played back. This is not only a professional way to protect the calls, but is especially useful to protect the privacy of the people involved.

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