



CYBERTECH INCIDENT REPLAY APPLICATION

SYNCHRONISE COMMUNICATIONS

The CyberTech Incident Replay Application enables the rapid search and replay of recordings from a variety of communication sources including radio and telephone, both fixed and mobile. This intuitive and easy to use application allows control rooms to analyse specific emergency situations where the simultaneous replay of all communications is required to accurately reconstruct scenarios.

By delivering rapid and accurate incident reconstructions, significant time savings can be made in the collection of the evidential information enabling incidents to be resolved faster.

OPTIMISE OPERATIONS

The CyberTech Incident Replay Application can help optimise operational efficiency by providing a clear overview of how teams interact. Additionally, it provides a powerful tool for training new team members by allowing them to quickly and easily review real life scenarios.



Incident 3 - Incident Replay (powered by CyberTech)

	Start Date	Duration	Call Type	Channel	Direction	Data Type	Number Info	Organisation	Extension
1	2006-03-13 15:15:47	00:04:08	0, normal	13	0, InBound	Trunks	Roif 242 ges	Organisation	205
2	2006-03-13 15:06:02	00:03:40	0, normal	13	0, InBound	Trunks	Lijn 03 3	Organisation	205
3	2006-03-13 15:02:10	00:02:14	0, normal	13	0, InBound	Trunks	Ton 216 ges	Organisation	205
4	2006-03-13 14:59:33	00:00:17	0, normal	6	0, InBound	Trunks	Sanne 239 ges	Organisation	253
5	2006-03-13 14:58:31	00:00:27	0, normal	13	0, InBound	Trunks	Cock 243 ges	Organisation	205
6	2006-03-13 14:57:00	00:01:05	0, normal	11	1, OutBound	Trunks	Roif 242 ges	Organisation	209
7	2006-03-13 14:55:31	00:01:29	0, normal	11	1, OutBound	Trunks	Arno 240 ges	Organisation	209
8	2006-03-13 14:45:06	00:02:09	0, normal	13	1, OutBound	Trunks	0347881155 ges	Organisation	205
9	2006-03-13 14:41:04	00:04:01	0, normal	13	1, OutBound	Trunks	Frank 241 ges	Organisation	205
10	2006-03-13 14:35:22	00:00:26	0, normal	4	1, OutBound	Trunks	Rob 204 bel	Organisation	219

	Mute	Volume	Source	Datatype	Key	Start Date	Duration	Start Play	Call Type	Channel	Direction	Number Info	Organisation	Extension
1	<input type="checkbox"/>		MyneVoice	Trunks	1605129	2006-03-13 14:41:04	00:04:01	00:00:00	0	13	1, OutBound	Frank 241 ges	Organisation	205
2	<input type="checkbox"/>		MyneVoice	Trunks	1605130	2006-03-13 14:45:06	00:02:09	00:04:02	0	13	1, OutBound	0347881155 ges	Organisation	205
3	<input type="checkbox"/>		MyneVoice	Trunks	1605131	2006-03-13 14:55:31	00:01:29	00:14:27	0	11	1, OutBound	Arno 240 ges	Organisation	209
4	<input type="checkbox"/>		MyneVoice	Trunks	1605132	2006-03-13 14:57:00	00:01:05	00:15:56	0	11	1, OutBound	Roif 242 ges	Organisation	209
5	<input type="checkbox"/>		MyneVoice	Trunks	1605133	2006-03-13 14:58:31	00:00:27	00:17:27	0	13	0, InBound	Cock 243 ges	Organisation	205
6	<input type="checkbox"/>		MyneVoice	Trunks	1605134	2006-03-13 14:59:33	00:00:17	00:18:29	0	6	0, InBound	Sanne 239 ges	Organisation	253
7	<input type="checkbox"/>		MyneVoice	Trunks	1605135	2006-03-13 15:02:10	00:02:14	00:21:06	0	13	0, InBound	Ton 216 ges	Organisation	205
8	<input type="checkbox"/>		MyneVoice	Trunks	1605136	2006-03-13 15:06:02	00:03:40	00:24:58	0	13	0, InBound	Lijn 03 3	Organisation	205
9	<input type="checkbox"/>		MyneVoice	Trunks	1605137	2006-03-13 15:15:47	00:04:08	00:34:43	0	13	0, InBound	Roif 242 ges	Organisation	205

	13-03	13-03	13-03	13-03	13-03	13-03	13-03	13-03	13-03	13-03	13-03	13-03	13-03	13-03	13-03
Channel 13	[Timeline visualization with red and blue bars]														
Channel 11	[Timeline visualization with red and blue bars]														
Channel 6	[Timeline visualization with red and blue bars]														

EASY TO USE

The CyberTech Incident Replay Application is a user friendly application with a 'look and feel' that is familiar to Windows users. It connects to different data sources simultaneously and combines the search results in a single scenario. The search and replay functions are accessible in the same window making it easy for users to locate and view specific scenarios.

SEARCH CRITERIA

A powerful array of search capabilities enable the rapid retrieval of recordings using search criteria such as:

- Start time
- End time
- Duration
- Radio ID
- User organisation
- Talk group

Alternatively, searches can be made with user-defined parameters.

	Field	Value(s)
1	Channel	All
2	Direction	All
3	Duration	All
4	Extension	All
5	Key	All
6	Number Info	All
7	Start Date	All

When required, selected channels can be muted to gain a clearer understanding of how events unfolded.

Scenarios can be saved and written to DVD or emailed for viewing on any PC using programs such as Microsoft Mediaplayer.

USER CONFIGURED

The CyberTech system is user configurable enabling it to be customised to individual requirements. Users can design their own screens, with different layouts and colours, and headings and data types for each column can be changed. The time line is also fully configurable and different colours can be specified for each data type.

IMPROVED RESPONSE

The Incident Replay Application is compatible with all CyberTech recording solutions and has low implementation costs. It will improve response procedures by enabling the rapid review of incidents, exactly as they occurred.